

Press release: February 2017

## **SEHTA, KSS AHSN and All Seasons: Electronic Care Records and Voice-to-Text Technologies Trial Report**

SEHTA is proud to announce the release of our Electronic Care Records and Voice-to-Text Technology Trial Report that we have recently produced in partnership with KSS AHSN and All Seasons care provider.

This report describes action-research carried out by SEHTA to find a solution to the industry-wide challenge of needing to better protect domiciliary care clients against safety events, and in so doing better protect careworkers, care managers and executive team members from liability challenges, despite increasingly complex client needs and reduced funding.

Sponsored by Kent Surrey Sussex Academic Health Science Network (KSS AHSN), SEHTA took on this challenge by designing, planning, running and evaluating a trial at All Seasons' Copperfields extra-care facility in Ramsgate, Kent. The trial compared the efficiency and effectiveness of the traditional system for careworkers to record the care they delivered in a book kept in the client's home against different technological alternatives, including voice-to-text entry into an electronic care record.

**To download the report, please click [here](#)**

**Dr Melissa Maczka, Research Analyst, SEHTA says** *"This study is an objective investigation into the feasibility for care providers to implement electronic care records and voice-to-text technologies so that they might provide safer and more efficient services. It provides important insights into the social, economic and technical issues that care providers must consider and tackle when introducing any new process change – digital or otherwise. We hope care providers and policymakers will find this report useful when considering innovations that could help to ensure the sustainability of the UK care sector and better safeguard care staff and clients."*

**Tracey Faraday-Drake, Director, Living Well for Longer Programme, KSS AHSN says** *"We were really pleased to have the opportunity to work with SEHTA and All Seasons on this study. We believe that bringing innovation to the care sector which enables staff to work more effectively and supports the delivery high quality services is imperative. This project was an example of a great piece of collaborative working. SEHTA have produced a very useful report which will be of great help to other care providers and technology companies alike".*

**For more information about SEHTA please visit [www.sehta.co.uk](http://www.sehta.co.uk)**

**For more information about KSS AHSN please visit [www.kssahsn.net](http://www.kssahsn.net)**

**For more information about All Seasons please [www.allseasons.org.uk](http://www.allseasons.org.uk)**

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## Notes for editors

### South East Health Technologies Alliance

Founded in 2005, the **South East Health Technologies Alliance (SEHTA)** is one of the largest health technology networking organisations in the country. Since its inception, it has grown to **1300 members from 20 different countries**. SEHTA provides significant support to companies, universities and public and private health providers through publicly-funded resources and programmes and private consultancy services. SEHTA has built excellent relationships with Academia, Business and Care/Clinicians and it sees itself in a unique position as the interface between them. The company has particular expertise in digital health.

For further information please click [here](#)

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### KSS AHSN

Our vision is to spread healthcare innovation faster in Kent, Surrey and Sussex. This means bringing together organisations and individuals to save lives, increase the number of people getting the best healthcare, and contribute to a vibrant local economy.

Our network identifies and spreads best practice and helps accelerate healthcare innovation.

For further information please contact

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### All Seasons

All Seasons is an innovative partnership between the voluntary sector and professional partners. We are committed to providing high quality health and social care in Kent.

All seasons promotes active participation with our clients which enables them to be more independent and have choice and control over their care. We also ensure that any relatives or

representatives are involved in all decisions concerning the type of service required and always welcome feedback. The service which is put together to match a client's needs is always monitored and reviewed on a regular basis to ensure any changes in a care plan are catered for.

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